



Outpatient, Day Surgery and Ambulatory Care

By Peter Ellis

Wiley, 2009. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Contributors. Preface. 1 Introduction (Lioba Howatson-Jones and Peter Ellis). The policy context. Aims and objectives of the book. Structure of the book. Acknowledgement. References. 2 Communication and advocacy (Des Nolan and Peter Ellis). Introduction. Definition. Developing a therapeutic relationship. Developing interpersonal skills. Listening. Summarising. Reflecting back. Questioning techniques. Open questions. Closed questions. Probing questions. Multiple questions. Leading questions. Rhetorical questions. Non-verbal aspects. Patient advocacy. Patient empowerment. Informed consent. Summary. Glossary of terms. Websites. References. 3 The development of outpatient and day services in primary care (Sarah Pye and Judith Parsons). Introduction. Definition. Reducing the demand for hospital-based services. Collaboration. Treating patients in their own homes. Future directions. Summary. Glossary of terms. Websites. References. Further reading. 4 Outpatient nursing (Lioba Howatson-Jones). Introduction. Definition. Functions of outpatient services. Nature of new activity. Consultation. Access to diagnostics and investigations. Screening for day or elective admission. Teaching and learning. Nature of follow-up. Health education versus Health promotion. Communication. The nurse's role. Safety issues. Chaperoning. Role development. Patient choice. Referral and discharge. Summary. Acknowledgement. Glossary of terms. Websites. References. 5 Minor injury and minor illness

Reviews

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This composed publication is great. It is one of the most remarkable publication i have got read through. I am just quickly could get a delight of looking at a composed book.

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